9DA60

Vendor presentation Adveo

Communications plan 2013

Deinze, January 2013



CONTENT

PART I: Corporate strategy/figures PART II: Communication tools 2013

ODVEO European leader in office supplies and services

1.300 MILLION EUROS

ADVEO is the leading office supplies distributor in Europe offering the broadest range of products and services in the market.

37.000 CUSTOMERS

ADVEO offers comprehensive solutions to office supplies dealers and retail stores and chaines.

Ö Countries

ADVEO operates a logistics network of 20 distribution centers and 25 sales offices in Spain, Germany, Italy, the Benelux and Portugal.

2.000 PEOPLE

ADVEO employs Europe's top professionals to offer the best service to our customers.

ODVEO Vision, mission and values



Our vision is to be a <u>global leader in office supplies</u> distribution exceeding the requirements and expectations of our shareholders, customers and employees.



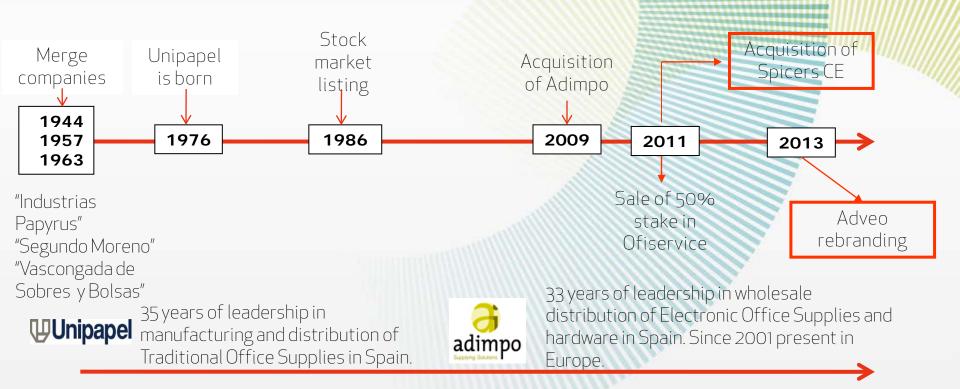
Our mission is to support our customers and manufacturers enabling them to focus on their core business and <u>develop their full potential</u> by providing them with the most advanced products and services. In this way we can become your best ally.



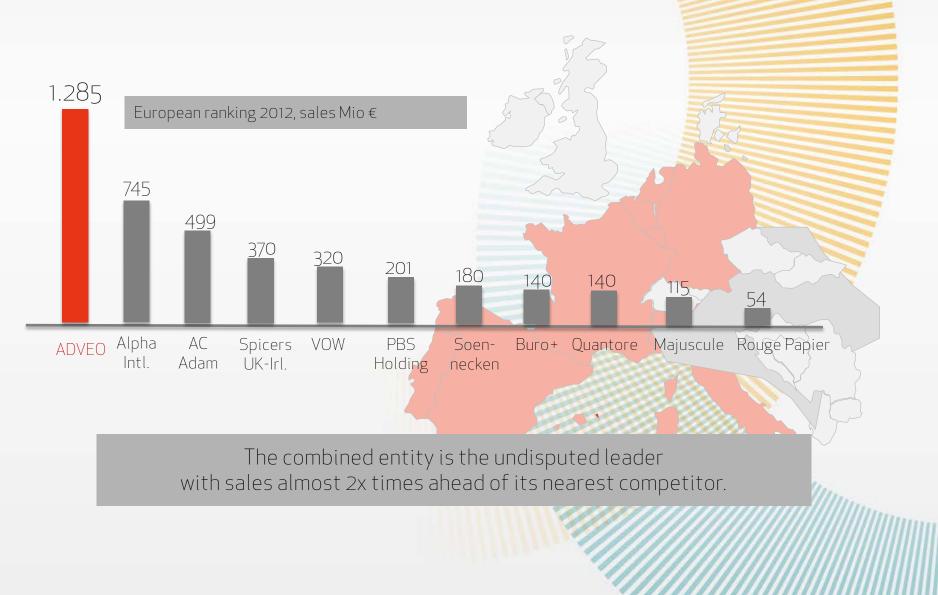
Our <u>core values</u> are proactiveness, responsiveness, integrity and collaboration.

90760

A strong and long lasting track record of leadership

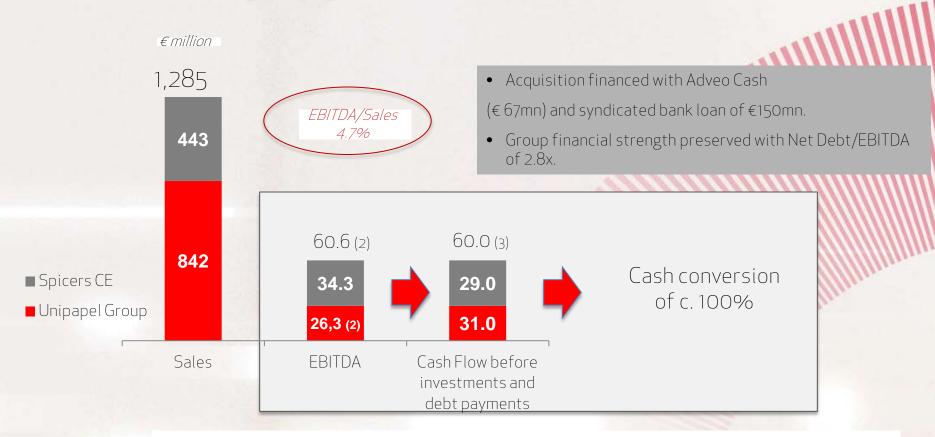


adveo Undisputed Pan-European leader





financial highlights of the Combined Entity

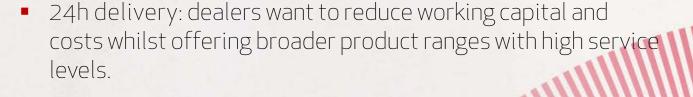


(1) Data corresponding to Full year 2010 for Unipapel Group and Fiscal year April 2010-April 2011 for Spicers CE
 (2) EBITDA before one-off restructuring charges of € 2.1mn corresponding to 2010
 (3) In-house estimates

ODAGe

Way to market: DNA with 5 chromosones







 Drop Shipment: fulfilment at lower cost and higher speed reduces costs and amplifies the radius of action of the dealer.







- E-commerce: supporting dealers from master data to turnkey webshops and integrated supply chain solutions as a complement to traditional sales models.
- Marketing support: understanding and triggering the enduser market for the benefit of the independent dealer.
- Business coaching: supporting and designing dynamic business models for our customers is our mission.

adveo History of Spicers BNL

1954 Timmermans wholesale Gent founded

1954

-







1980 Moving to site Deinze

1993 Set up sales office NL

1996 Acquisition of Unzel België

1997 Acquisition of Lammers Nederland

2005 Integration of Timmermans in Spicers

2008 Spicers Benelux

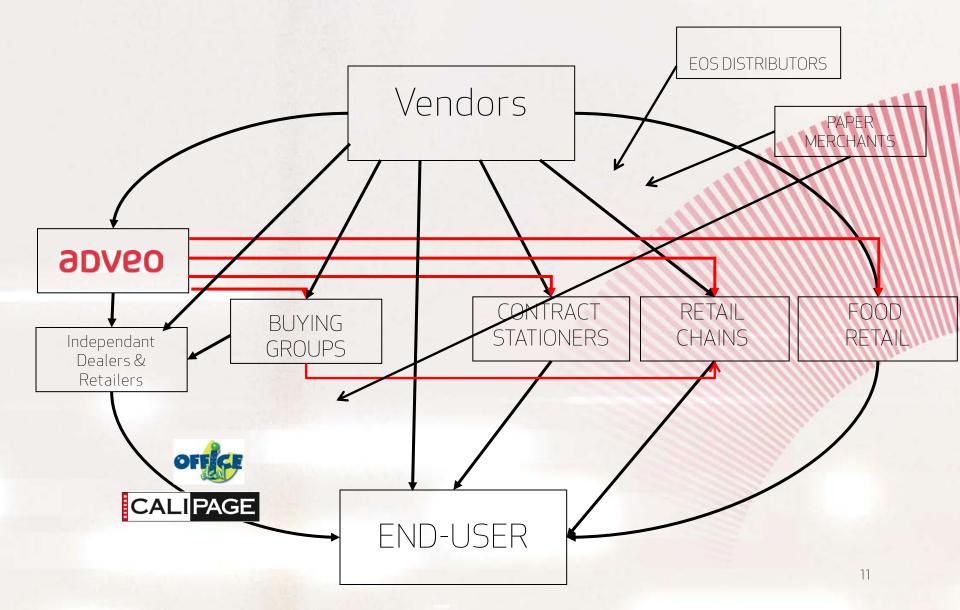
2011 Spicers CE acquired by Unipapel

2013 Adveo Benelux

adveo Key Figures Benelux

- Deinze (BE): 100 people employed
- Almere (NL): sales office, 4 people
- Deinze warehouse 16.000 m²
- 25.000 sku
- 100.000 Benelux catalogues 750 pages
- 92 % customer electronic ordering ratio
- 24 hours delivery and 98,6% line fill rate
- >330 vendors
- >30% op shipments are drop shipments

ODVEO Distribution channels BNL



Marketing: end-user & dealer

ODAGe



adveo E-commerce: fast growing



- White box Web solution OSCARnet
- Calipage Web shop FTU
- Office Deal Web shop
- E-content for other e-platforms
- Fulfilment for stockless web only dealers

ODVEO Growth Strategy (1)

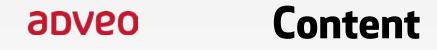
Building partnerships with our <u>customers</u>:

- Offering the widest range of brands with the highest service level of the local market
- Supporting dealers/retailers in their struggle for end-users market share
- Reducing costs on dealer/retailer level
- strengthening their business

ODVEO Growth Strategy (2)

Building partnerships with our <u>vendors</u>:

- offering a unique interface to the complexity of the Benelux office supplies & stationery market
- Full Benelux market coverage
- The N° 1 distributor in Europe
- Experienced wholesaler since 1954



PART I: Corporate strategy/figures PART II: Communication tools 2013

ODVEO Communication tools 2013

TOOLS FOR BOTH DEALER AND END USER
 TOOLS FOR DEALER COMMUNICATION
 TOOLS FOR END USER

ODVEO General catalogue

Reflects Adveo strategy:

• Meeting the needs of both dealer & end user

- ✓ 'Bible' of the sector B2B & B2C
- ✓ Most complete range: 14.000 refs Benelux range
- Reducing costs on dealer/shop level through:
 - ✓ Centralisation
 - ✓ Benefit of scale



Catalogue with Adveo cover (for dealers)

ODVEO General catalogue

- Specifications:
 - ✓ French and Dutch version
 - ✓ Edition of +750 pages
 - ✓ Format A4
 - ✓ Customisable by own cover or logo
- Focus for 2013 version:
 - ✓ Category management
 - ✓ 'Green' products
 - ✓ Cross-references
- Available on AdveoNet & OSCARnet
- Advertising possibilities



Catalogue with Adveo cover (for dealers)

ODVEO Customisable cover







ODVEO Communication tools 2013

- TOOLS FOR BOTH DEALER AND END USERTOOLS FOR DEALER COMMUNICATION
 - > E-mailing + central promo space on AdveoNet
 - > Side bar on AdveoNet
 - > Adveo New Deals
 - > Delivery action
 - > School portfolio
 - > Adveo World
- TOOLS FOR END USER

adveo Brand e-mailings

1 html e-mailing/week + 1 week central position on AdveoNet homepage

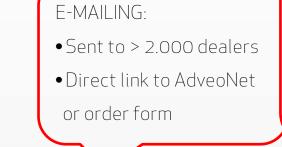
ADVEONET:

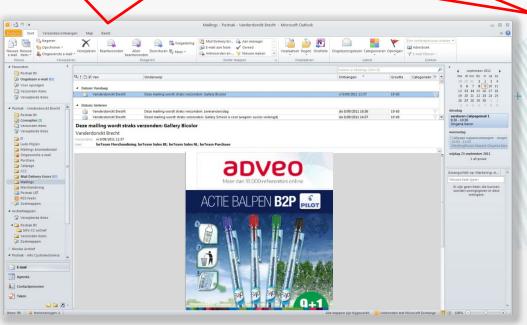
• 85 % of order lines

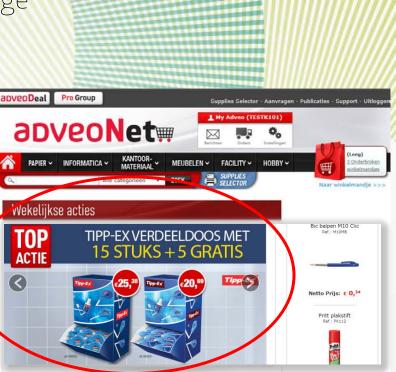
• 3.500 customer keys

• 23.000 SKUs

• 800 unique visitors/day







apveo Theme e-mailings

- 1 html e-mailing/week
- Themes:
 - Paper
 - Facility
 - EOS
 - Hobby
 - 4-5 references

THEME E-MAILING:

- Sent to > 2.000 dealers
- Direct link to AdveoNet or order form



apveo Sidebar AdveoNet



1 week sidebar AdveoNet:

- Right column
- With click-through to

reference on ordering site

adveo New Deals

- Focus on new products & promotions
- Products combined with editorial attention vendor
- B2B & B2C section (separated)
- with link to AdveoNet to order
- 6x/year
- Distribution by email and on paper
- Equivalent on <u>www.adveonet.com</u>



ODVEO Delivery action

- Add your flyer or product to dealer deliveries
- Dealers
- •1 package (fulfilment by vendor)
- Only on Adveo valid range
- Belgium/Netherlands
- •1.000 samples

Optimise sales by combining a delivery action with an another action!





adveo School portfolio

- Unique platform to reach over 1.000 dealers
- Most comprehensive BTS ordering tool in the market
- +150 pages
- +2.000 specific BTS references
- Online tool & incentive (user-friendly & automatic

upload)



OMSCHRUJVING	CODE	TP/PT	PROMO	Verp.	Jilin Verp	BEST.
GALLERY ACTIE nieuw GAMMA						
Brievenbakje Bicolor.						
Voor ft A4. Voi model. Stapelbaar.						
appelgroen	10278AG	1,44	1,08	6		
helderblauw	10278HB	1,44	1.08	6		
oud roze	1027BOR	1.44	1.08	6		
040/3	10278P	1.44	1.08	6		
		.,	1,00	-		
Potiosdbakje Bicolor						
Met 5 opbergvakken.						
appelgreen	17458AG	2.76	2.07	6	-	
heiderblauw	17458HB	2.76	2.07	6		
oud raze	17430Hb 174580R	2,76	2,07	6	-	
paars	17458P	2,76	2.07	6		
paan	1745@P	2,75	2,07	•		
Annian and Birolan		-		-		
Papiermand Bicolor				-		
Rond model in kunststof, inhoud: 18 I.	1819846	2.55	1.91			
appelgroes				1		
helderblauw	1819BHB	2,55	1,91	1		
oud raze	18198OR	2,55	1,91	1		
paars	18198P	2,55	1,91	1		
Ordner Bicolor						
Voor ft A4. 4 geassorteerde kieurencombinaties.						
collectie 2011	DIN575N	2,23	1,94	10		
Ringmap Bicolor						
Voor ft A4. Het 2 ringen. 4 geassorteerde kieurencombinaties.						
collectie 2011	DINRI	1,93	1,68	15		
Cursusbiok "Limited edition"						
Voor ft A4. Blok van 100 blad. Papier van 80 g/m². 2-goatsperforatie						
polind	01531	1.70	0.99	10		
geruit 5 mm	01533	1,70	0.99	10		
commercieel geruit.	01538	1,70	0.99	10		
			-			
Spiraalschrift "Limited edition"	-					
80 blad. 4 geassorteerde motieven.		1				
Voor ft A5						
geruit 5 mm	01513	1,00	0,87	10	-	
geruit o mm geljind	01513	1,00	0,87	10		
gerijna commercieel genuit	01514	1,00	0,87	10		
	01515	1,00	0,87	10		
Voor ft A4	04740	110	4.55			
geruit 5 mm	01510	1,54	1,34	10		
gelijnd	01511	1,54	1,34	10		
commercieel geruit	01512	1,54	1,34	10		

Prijzen geldig tem 15/20/1 Onder voorbehoud van prijovijsigingen en drukfeuter



adveo Adveo World

- Unique platform to reach+1.000 dealers
- Introduction new range general catalogue
- Interesting sales deals
- October
- Extra budget







ODVEO Communication tools 2012

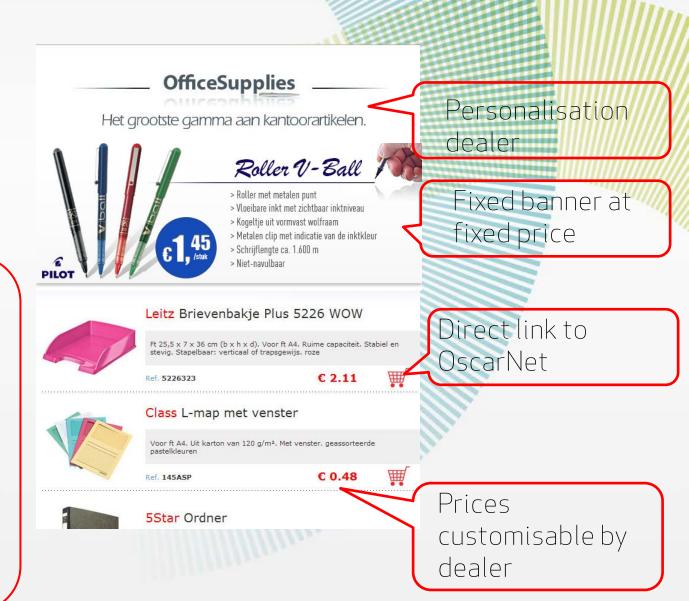
- TOOLS FOR BOTH DEALER AND END USER
- TOOLS FOR DEALER COMMUNICATION
- TOOLS FOR END USER
 - > Adveo Mail
 - > School catalogue
 - > Technology catalogue NEW!
 - > Facility e-actions NEW!
 - > End user drop shipment delivery actions
 - > Office Deal package
 - > Calipage package

adveo Adveomail

E-mailing tool for dealer towards end user

 Professional template with max. 6 products

- Choice of products out of Adveo New Deals
- Sent 2x/months
- Potential to reach 10.000 customers



ODVEO SCHOOL CATALOGUE

- Towards schools
- •200 pages
- Print run: 10.000
- Advertising possibilities
- Timing: February



anveo Technology catalogue

- B2B
- •24 pages
- Latest products in the picture
- 2 editions/year
- Timing: Jan April

May - Aug

- Print run: 13.000
- Advertising possibilities



NAM

COMPLITERACCESSOIRES - DATADRAG

adveo Facility e-actions

•B2B

- E-mailings towards dealers and + 12.000 end customers
- Banners on AdveoNet towards dealers
- Banners on OSCARnet towards end customers



leader a \$122022

6 1 ...

a a a X 🖣 🎒 🖗 🖛 📲 🕇 🎍 🚞

ODVEO Delivery action

- Add your flyer or product to end user deliveries
- Dealers
- •1 package (fulfilment by vendor)
- Only on Adveo valid range
- Belgium/Netherlands
- •1.000 samples

Optimise sales by combining a delivery action with an another action!

ODVEO Office Deal Marketing program



ODVEO The Calipage B2B2B model





adveo Calipage program



adveo Calipage program

Calipage Business folder supported by 3 emailings:

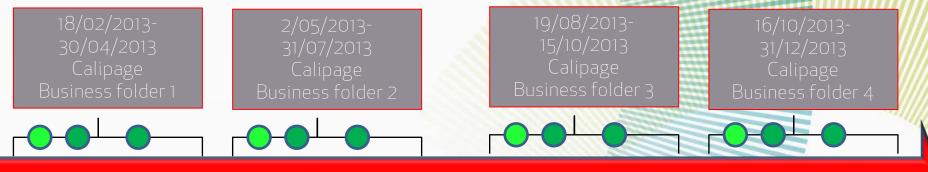
- •1 reminder emailing
- 2 'Calipagemails' same concept as Adveomail: flexible choice of products present in the folder
 Folder (promo) prices

Enhanced result by multi-channel approach: 'E' loves 'P'

E=e-channel P= post channel



ODVEO CALIPAGE PROGRAM



Publications 2013

Timing Business folders Calipage

Fixed emailing: ± 5 days after post mailing Calipagemail: 1. ± 20 days after post mailing 2. ± 1 month after post mailing



adveo Calipage program

00

les voor kantoor en méér.

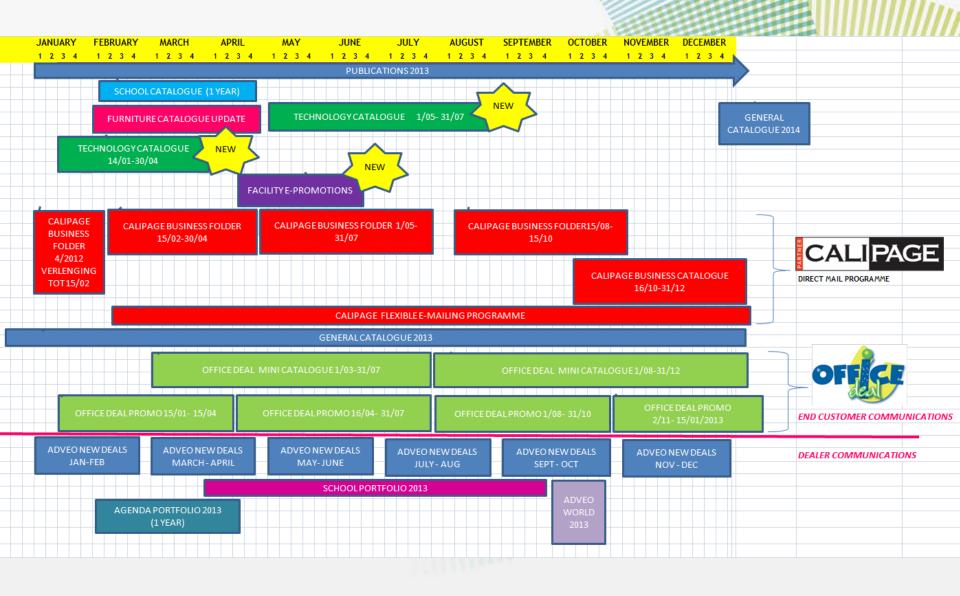
CALIPAGE

CALIPAGE WELCOME BOX

- •1x/year
- 750 boxes/year
- Extra budget + samples
- High visibility
- Actively used by Calipage dealer at presentations and prospection
 Personal delivery



adveo Overview 2013



9DA60

Contact us if you have further questions